Certified Security and Supervision Management - CSSM™

The Certified in Security Supervision and Management (CSSM) program is an advanced professional certification course, tailored to meet the needs of security professionals, managers or supervisors. The credential is awarded by the International Foundation for Protection Officers (IFPO) - United States of America. The program focuses on advanced security protocols, security leadership, and security operations management. The international certification in Supervision and Protection Management is a testament to competency in the management and supervision of Comprehensive Protection. This certification validates competence in areas such as Security Operations Management, Field Supervision, Coordination, Physical Security Department Management, and Management in Private Security Companies.

CSSM Benefits:

- **Practical approach:** Our training is designed to provide the skills in a practical approach. Our students' success is our best asset in showing the quality of our training.
- **Globally oriented:** Strategies shared and knowledge earned allows our students to immediately set up their business and start offering their services around the globe.
- **Opportunity/for your career:** Whether you want to boost your career within the company you are working or grow at your own business by applying the latest strategies we teach, this is the way. It's a career stepping stone toward management, providing an opportunity for experience and leadership skill development, paving the way for higher-responsibility roles.
- **Indispensable:** It is required by the majority of employers in strategic-level selection processes due to its significant impact on the long-term success and effectiveness of their organizations.
- **Accessibility:** Easily attainable requirements, designed for young professionals and active members of the public force, facilitating their participation in the process.
- **Ease:** Aids in the transition to private security by providing resources, guidance, and support to facilitate adjustment and adaptation.

Who should Attend?

The CSSM program it is designed for the benefit of Comprehensive Security Supervisors and Managers seeking to enhance their skills and knowledge in this specialized field, offering a wide range of tools, resources, and opportunities for hands-on learning to strengthen their professional performance and leadership in the security realm.

Course Outline

Foundation of Security and Asset Protection
- Concepts and Evolution of Asset Protection and Security
- What Is Asset Protection
- Legal Aspects of Security
- Theories of Crime and Criminal Behaviour

- Ethics and Integrity
- Ethics and Professionalism
- Theories of Accident Causation
- Introduction To Supply Chain

Basics of Supervision
- Supervisory Characteristics and Expectations
- Company Policy and Procedures, The Security Supervisor's Primer
- The Supervisor - The Rule Book for Good Supervisor Skills & Worker Relations
- Operational Supervision
- The Supervisor's Role in Safety
- The Supervisor's Role in Improving Customer Service and Tenant Relations
- Supervising During Special Events
- Training and Development, A Primer for Protection Professionals

Human Resources Management
- Recruitment and Retention of Security Personnel, Understanding and Meeting the Challenge
- Career Development and Professional Growth for Security Professionals
- Orientation for Security Officers
- New Staff Welcome and Orientation
- Time and Stress Management for Supervisors
- Employee Motivation Theory and Application
- Supervising Across Generations
- The Supervisor's Role in Employee Relations
- Evaluation of Uniformed Protection Officers
- Security Officer Scheduling
- Improving Organizational Performance by Employing Total Quality Management
- Project Management for the Security Professional

Technology in Security
- Security Technology: A Management Perspective
- Fire Protection Systems and Special Hazards
- Identity Documentation and Verification

Emergency Management
- Integrated Physical Security Systems
- Managing Critical Incidents and Large-Scale Special Events
- Useful Resources

Investigations
- Managing Investigations
- Interviewing
- Introduction to Vehicle Searches
- Crime Scene Response and Evidence Collection
- The Importance of Report Writing to the Security Operation
- Apprehension and Detention Procedures

- Links/Videos - Detention & Apprehension Procedures

Current Issues in Security
- Espionage
- Cyber Security
- Workplace Violence - Prevention, Mitigation, Response, and Recovery
- An Overview of Security Risk Management Concepts
- Standards, Guidelines, and Regulation for the Security Industry
- The Relationship Between Corporate Security and Information Technology Professionals

Final Exam and Certificate

Final certification exam – exam can be taken on last day of the training or at your own scheduled time.

Program Features:

- **Format:** Live virtual or in-person delivery
- **Duration:** 5 days, 8 hours/day (40 hours total)
- **Materials:** CSSM Manual, Toolkits, Templates, Case Studies
- **Faculty:** Operations experts, supply chain strategists, ISO auditors

Prices Include:

- Training Materials
- Lunch and Refreshments during Training
- Examination Fee
- Access to Learning Resources
- ½ Day Tour to Tourist Attraction Sites
- Airport Pickup and Drop off for International
- Delegates

Prices Exclude:

- Dinner and Accommodation
- VAT